Hapy Bear Surgery Center Effortlessly Transitions to Electronic Health Records (EHR) by using the Plustek MobileOffice AD450

Plustek scanners help pediatric dental center to go paperless

Hapy Bear Surgery Center is a pediatric sedation dental office that provides general anesthesia to dental patients referred to them by over 200 dental offices. Hapy Bear has been serving patients in the Central Valley of California since 1997. In 2010 they moved into a brand new, state-of-the-art surgery center that provides a spacious, comfortable, kid-friendly environment.

Pediatric sedation dentistry in a surgery center requires more paperwork than a normal dental office because treatment is both dental and medical. Jeremy Pierson, Chief Information Officer, started researching ways to better handle the paperwork and become compliant with Electronic Health Records (EHR) requirements stipulated in the Affordable Care Act. After much research he decided to purchase four Plustek's MobileOffice AD450 scanners. One of the primary deciding factors was the small footprint since there was limited space at the front desk and in the consultation and exam rooms.

The Hapy Bear facility now has 100 percent electronic patient records. While most dental/medical offices require rooms of shelving for paper files, they do not.

Before each procedure at Hapy Bear, pediatric patients and their parents are taken to a consultation room where they speak with the dentist and anesthesiologist, ask questions about the procedure, and complete and sign necessary paperwork. Since a signed copy of all the paperwork must be sent home with the patient/parent, a staff member used to have to run to the photocopier to make a copy for the parent. This wasted time, was very cumbersome, and not very professional. Now with small scanners in each room, identification cards, medical insur-

ance cards, and all paperwork are instantaneously scanned into Hapy Bear's computer system and handed directly back to the parent.

Plustek's TWAIN driver was another major selling point for the MobileOffice AD450. The primary computer program than Hapy Bear uses is Dentrix and it required a TWAIN scanner to interface directly into its Document Center. It only requires one click on the computer screen for the entire scanning process to complete eliminating the need for extensive staff training.

"Using the little Plustek scanners has solved several problems for us, including our space issues. We needed a small unit that could fit on a desk and be unobtrusive," said Pierson. "Quick and simple scanning has also helped us significantly streamline our patient flow, helped us to become fully compliant with EHR requirements, and helps us project the image of the state-of-the-art, top of the line facility that we are."

Becoming fully EHR compliant was an important step for Hapy Bear Surgery Center. They became eligible for the Medicare and Medicaid Electronic Health Record Incentive Program providing $21,500.00 per doctor to help cover the costs of converting to the EHR system. They will also be eligible to receive $8,500.00 per doctor each year for the next 5 years as they show meaningful use of their EHR system. The Plustek scanners form an integral part of that system.

There can be a lot of anxiety felt by parents when taking their child to a sedation dental office. Parents want to be assured that their child is being treated in a well-run, state-of-the-art facility that meets the highest standards of State and Federal compliance. By using the Plustek's MobileOffice AD450 scanners, Hapy Bear surgery continues to provide a smooth and seamless experience to their patients, while assuring the parents that the highest standards of care are being met and surpassed.

The MobileOffice AD450 Scanner is one of the few mobile scanners on the market with an Automatic Document Feeder and the ability to run on USB bus or AC power, making it ideal for anywhere, anytime scanning. The AD450's small footprint and its ability to scan rigid cards including insurance cards, credit cards, and membership cards make the AD450 ideal for front desk applications.

For more information call (714) 670-7713, e-mail infousa@plustek.com or visit www.plustek.com/usa.